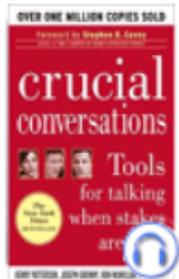


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Crucial Conversations: Tools for Talking When Stakes Are High (*Audio Book*)
by Kerry Patterson, Joseph Grenny and Ron McMillan and Al Switzler
Length: 4 hours 17 minutes
McGraw-Hill © 2003 *Citation*
ISBN: 9780972488907

This audio edition gives you the tools to handle life's most difficult and important conversations, say what's on your mind, and achieve positive outcomes.

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The screenshot shows the launch page for the audio book "Crucial Conversations: Tools for Talking When Stakes Are High" by Kerry Patterson, Joseph Grenny, Ron McMillan and Al Switzler. The page includes a book cover, author information, length (4 hours 17 minutes), and a description. A "Description" section lists key takeaways. Below the description, there are three sections of audio files: AUDIO 1 (8 segments), AUDIO 2 (7 segments), and AUDIO 3 (3 segments). A red circle with the number "3" is placed over the list of segments in the AUDIO 1 section. On the right side of the page, there is a "Get MP3s" button. A red arrow points from this button to a larger, detailed view of the "Get MP3s" button, which is circled with a red circle containing the number "4". This detailed view shows a list of audio files: "Audio 1", "Audio 2", "Audio 3", and "Audio 4".

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